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Braemar's 'Western Caribbean & Central America' fly-cruise update - 18/03/2020 13.00

Fred. Olsen Cruise Lines' ship *Braemar* has now come alongside in Port of Mariel, Havana, Cuba.

This afternoon, a repatriation operation between Fred. Olsen Cruise Lines and the Foreign and Commonwealth Office will begin, with all 682 guests currently on board set to fly back to the UK.

Three flights have been chartered from British Airways to fly guests to London Heathrow Terminal 5, the first of which will take off from Havana at 18.00hrs local time (10pm UK time).

The flights will land into London Heathrow at approximately 7am, 9am and 11am UK time.

Any guests who have received a positive diagnosis for coronavirus, or have displayed any flu-like symptoms, plus their companions, will return to the UK on a separate flight, arriving into MoD Boscombe Down, Wiltshire. This has been secured in conjunction with the Foreign and Commonwealth Office.

All guests on this flight will have medical professionals available and will have support with any onward travel arrangements or requirements from Fred. Olsen Cruise Lines and the British Government. In accordance with advice from Public Health England, all guests on this flight will be required to self-isolate for 7 days on their return if they live alone, or 14 days if they live with others.

We are making arrangements for guests flying back to London Heathrow, including access to coach transfers to either London Gatwick or Manchester airports, where their outbound flights for this cruise departed from. Guests

booked via a Tour Operator should wait to receive more information from them.

While guests on the British Airways flights into London Heathrow will not currently be required to self-isolate, we would encourage everyone to monitor the latest updates from Public Health England on their return home.

Any guests who are considered not to be well enough to fly will be offered support and medical treatment in Cuba.

A dedicated *Braemar* Relative Support Team has been set up at Fred. Olsen's UK Head Office to give a direct point of contact for those who have relatives on board. Relatives can reach this team by calling +44 (0) 1473 292350 between the hours of 8am and 8pm.

For regular media updates, please visit:

Media Centre: http://media.fredolsencruises.com/latest_news

Twitter: @FOCLMedia: <https://twitter.com/FOCLMedia> @FredOlsenCruises

<https://twitter.com/FredOlsenCruise>

Facebook: <https://www.facebook.com/fredolsencruiselines>

For any media enquiries, please contact rachael.jackson@fredolsen.co.uk / +44 (0)7917 323238 or ellis.barker@fredolsen.co.uk / +44 (0)7557 672265

Fred. Olsen Cruise Line operates in the UK with four intimately sized ships for a more personal cruising experience.

Contacts



Rachael Jackson

Press Contact

Public Relations Manager

Public Relations

rachael.jackson@fredolsen.co.uk

+44 (0) 1473 292390 / 292233



Ellis Barker

Press Contact

Public Relations Executive

Public Relations

ellis.barker@fredolsen.co.uk

+44 (0) 1473 292237