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Fred. Olsen Cruise Lines extends its Reservations opening hours

Fred. Olsen Cruise Lines has announced that it will be extending the opening hours of its Reservations Department, with effect from Monday 5th March 2012. The new opening times will be as follows:

- Monday to Friday 08.00hrs to 20.00hrs
- Saturday 09.00hrs to 17.00hrs
- Sunday 10.00hrs to 16.00hrs

The move has been made in response to increased demand from both travel agents and Fred. Olsen guests.

Nathan Philpot, Sales and Marketing Director for Fred. Olsen Cruise Lines, said:

“These days, we all expect to be able to shop, do our banking, contact suppliers, and handle a host of other transactions at a time that suits us. This may be early in the morning, or later in the evening, to fit in with the working day, or at the weekend, when we are less pressurised.

“As a dynamic operator, we must listen to our guests and our travel agent partners, and respond to their needs. These extended hours will allow us to provide an improved and even more customer-friendly service all round.”

Fred. Olsen Cruise Line operates in the UK with four intimately sized ships for a more personal cruising experience.

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