

Fred. Olsen Cruise Lines

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Fred. Olsen Cruise Lines' holidays safe following collapse of Thomas Cook

Fred. Olsen Cruise Lines is reassuring customers who have booked through Thomas Cook, Freedom Travel and Future Travel that their Fred. Olsen holiday will go ahead, following the collapse of Thomas Cook overnight.

Customers are protected through Fred. Olsen's ABTA Bond (for cruises that do not involve a flight) and its ATOL Licence (for fly-cruise holidays).

Fred. Olsen will be taking over any cruise bookings made with these three travel agents directly.

Fred. Olsen is contacting customers who have booked through Thomas Cook, Freedom Travel and Future Travel to notify them of the situation.

Customers can rest assured that they will be going on holiday with Fred. Olsen as planned, and we are making the necessary arrangements to ensure this.

Fred. Olsen has always been responsible for its customers' cruise holidays and their contracts have always been directly with Fred. Olsen.

Fred. Olsen has had a long-standing relationship with Thomas Cook, Freedom Travel and Future Travel, and we very much sympathise with these companies, their staff and their customers.

In the event of any queries, Fred. Olsen customers should contact the Guest Services team on 0800 0355 145 or guest.services@fredolsencruises.co.uk

For more information on Fred. Olsen Cruise Lines, visit www.fredolsencruises.com

Fred. Olsen Cruise Line operates in the UK with four intimately sized ships for a more personal cruising experience.

Contacts



Georgina MayPress Contact
PR Manager
georgina.may@fredolsen.co.uk



Georgie Long
Press Contact
PR Executive
georgie.long@fredolsen.co.uk