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## **Fred. Olsen Cruise Lines' new 'Booking Reassurance Guarantee' offers peace of mind over Coronavirus with ability to cancel and reschedule 2020 cruises**

Fred. Olsen Cruise Lines has launched a new 'Booking Reassurance Guarantee' for guests who are concerned about their travel plans as a result of Coronavirus, allowing them to cancel their cruise with no penalty and change to another sailing in the same year, for all new bookings made by 5<sup>th</sup> May inclusive.

The 'Booking Reassurance Guarantee' will enable all guests who book a Fred.

Olsen ocean or river cruise for 2020 to cancel their cruise and use the entirety of the monies paid to date to another cruise later in the year, when giving at least two weeks' notice of the cancellation.

The 'Booking Reassurance Guarantee' also applies to Fred. Olsen's brand new itineraries, launching on 4<sup>th</sup> March, when cancelled no later than 90-days prior to departure.

Jackie Martin, Marketing and Sales Director at Fred. Olsen Cruise Lines, said:

"Whilst we cannot predict how the ongoing situation will evolve, we would like to reassure our guests about our very strict on board cleanliness and safety measures, and that we are receiving advice on the situation on a daily basis. However, we do understand and appreciate that some of our guests might be worried about travelling right now.

"If you decide nearer the time that you don't want to travel due to concerns about Coronavirus, we guarantee that you can cancel your booking with us, and use any funds already paid towards another cruise in the same year as your original booking, subject to availability.

"We hope that our new 'Booking Reassurance Guarantee' brings flexibility and added peace of mind to guests who are looking to take a cruise with us this year, or further afield into 2021 or 2022 on one of our brand new itineraries."

**For further information on Fred. Olsen Cruise Lines' 'Booking Reassurance Guarantee', visit [www.fredolsencruises.com](http://www.fredolsencruises.com)**

**Alternatively, call our Reservations team on 0800 0355 242 (Monday to Friday, 8am to 8pm; Saturday, 9am to 5pm; Sunday, 10am to 4pm), who will be happy to discuss this with you.**

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Fred. Olsen Cruise Line operates in the UK with four intimately sized ships for a more personal cruising experience.

## Contacts



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