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Cruise D1001 - Boudicca 13nt Canary Islands, sailing 5th January 2010

Most regrettably the current Christmas cruise on board Boudicca has been affected by a gastro-enteritis type virus; and the decision has been taken to conclude this sailing one day early, on 4th January, to allow a most thorough deep cleaning of the vessel , including fumigation, between cruises.

To ensure this task is as successful as possible it is also necessary to delay the departure of cruise D1001, Canary Islands, by 24hrs - now departing at 2000hrs, Wednesday 6th January. In effect this permits a three day deep clean exercise.

Fred.Olsen Cruise Lines sincerely apologises for any disappointment and inconvenience this may cause, but we feel that this is a sensible precaution to take to minimise the chance of the virus being carried forward. Whilst subject to confirmation, symptoms strongly suggest a Norovirus-type infection. We refer our passengers to the standard Norovirus insertion within their ticket pack for details. Should passengers have any specific medical concerns, they may wish to seek advice from their family doctor. Such viruses are very prevalent in the UK at present.

The revised 12 night itinerary is detailed below. Passengers on D1001 will receive a pro rata refund directly to their home address . In addition , each passenger will receive a £50 per person credit to their on board account with our compliments.

Wed 06 Jan - Departs Southampton at 2000

7th, 8th, 9th January - at sea

Sun 10 Jan - Funchal

Mon 11 Jan - Santa Cruz, La Palma

Tues 12 Jan - Santa Cruz, Tenerife

Wed 13 Jan - Arrecife, Lanzarote

14 Jan - at sea

Fri 15 Jan - Lisbon, Portugal

16th, 17th Jan - at sea

Mon 18 Jan - arrives into Southampton at 0630

On Wednesday 6th January, check-in will operate between the hours of 1730 and 1900hrs, at the Southampton City Cruise Terminal, Berth 101. We regret that it will not be possible to operate a lunch on board on this day for those pre-invited guests.

Our complimentary Southampton Central Station to Cruise Terminal shuttle will now operate until 1830hrs.

If travelling by National Express on our designated ' 652 ' service from Victoria to Southampton, or booked directly with Battersby Coaches, these services will operate exactly 24hrs later than originally planned, and all original tickets will be accepted. If connecting in to London Victoria by National Express passengers should ensure their original service is operating on the revised departure date. The City Cruise Terminal will be open to accept these passengers.

If passengers have pre-booked car parking at Southampton via ABP, a pro-rata refund will be made.

We would strongly recommend that passengers check either our website <http://www.fredolsencruises.com/> under this page or call our 24hr

information line, on 01473 746167 for any further updates between now and 6th January.

Fred.Olsen Cruise Lines reiterate our apologies for any inconvenience and disappointment caused.

Passengers have been advised of the above by way of direct first class mailing, 29 December 2009, with a copy to their agent, and by direct phone contact commencing 30 December.

Fred. Olsen Cruise Line operates in the UK with four intimately sized ships for a more personal cruising experience.

Contacts



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