



Fred. Olsen Cruise Lines



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Fred. Olsen Cruise Lines is finalist in two prestigious award schemes

Fred. Olsen Cruise Lines is vying for seven prizes at two coveted award schemes.

Fred. Olsen is in the running for two awards – Customers at the Heart of Everything and Best Customer Service – at the UK Customer Experience Awards 2024.



Alongside this, the Wave Awards 2024 shortlist has been announced with Fred. Olsen being named as a finalist in five categories.

Hosted by Real Response Media's 'World of Cruising' magazine, Fred. Olsen is up for Best Ocean Cruise Line, Best Specialist Cruise Line, Best Trade Sales Team, Best for Excursions and Best for Solo Travellers.



Clare Ward, Director of Product and Customer Service at Fred. Olsen Cruise Lines, said:

“We are thrilled to have made the shortlist for both the Wave Awards and UK Customer Experience Awards.

“We pride ourselves on delivering a personal, attentive service to our loyal and prospective guests, both on board and ashore.

“These shortlistings are testament to the hard work and dedication of our wonderful teams who go over and above to ensure our guests are at the front and centre of everything we do.”

At the UK Customer Experience Awards 2023, Fred. Olsen was awarded Silver in Customers at the Heart of Everything and Bronze in Best Customer Service.

The winners of the UK Customer Experience Awards 2024 will be announced at a ceremony at Wembley Stadium on 17th October. And the Wave Awards winners will be revealed on 11th November at The Dorchester Hotel in London.

For further information on Fred. Olsen Cruise Lines, visit the website at www.fredolsencruises.com Book online, call Reservations on 0800 0355 215 (Monday to Friday 8.30am to 6pm, Saturday 9am to 5pm, Sunday 10am to 4pm), or contact your ABTA travel agent.

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